HDS
Empowered by innovation

from £49 PER MONTH

PLATFORM GUIDE · 2026

36 modules. One platform.

Every core module in **HDS Cloud Apps**, one page each.
Start with what you need, add more as you grow.



Cloud EPOS & payments · **24/7/365 support**

hdscloudapps.com

01 / 36 CORE MODULES

MODULE 01 CORE · INCLUDED

EPOS — Till Point & Waiter Tablets

Take orders anywhere. Fire them instantly.

Fast, intuitive till software with a dedicated waiter-service view for table-side ordering on any tablet.

- Modern or classic layout
- Waiter view on any tablet
- Table orders fire to the kitchen instantly

01

Any

tablet becomes a waiter pad

From £49/month · 24/7/365 support

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MODULE 01

EPOS — Till Point & Waiter Tablets

Our flagship till software gives front-of-house teams a fast, intuitive way to take orders, take payments and manage tables. Choose a modern or classic layout, and use the dedicated waiter view on any tablet. Table orders fire to the kitchen the moment they're placed.

02 / 36 CORE MODULES

MODULE 02 EPOS & PAYMENTS

Android EPOS App

Order and pay. One device.

Run your HDS EPOS on Verifone and Teya Android card terminals.

- Orders and card payments on one device
- Live menu and tabs synced
- Kitchen settings synced from HDS

02

1

device for orders and payments

From £49/month · 24/7/365 support

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MODULE 02

Android EPOS App

Run HDS EPOS on Verifone and Teya Android card terminals. Staff take orders and card payments on one device, with the live menu, tabs and kitchen settings synced from HDS Cloud Apps.

03 / 36 CORE MODULES

MODULE 03 GUEST EXPERIENCE

Mobile Ordering

Scan. Order. Done.

Guests scan a QR code and order from their phone at the table, in a hotel room or on the beach.

- QR code ordering, no app to install
- Orders flow straight to kitchen or bar
- Frees staff for the service that matters



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MODULE 03

Mobile Ordering

Guests scan a QR code and order from their own phone, whether they're at a table, in a hotel room or on the beach. Orders go straight to the kitchen or bar, cutting wait times and freeing staff for the service that matters.

04 / 36 CORE MODULES

MODULE 04 AUTOMATION

Self-Serve Kiosk Ordering

Cut the queue. Let guests choose.

Branded self-order kiosks with full item customisation and clear allergen labelling at every step.

- Built-in barcode scanner
- Combos and add-on options
- Allergen labels at every step

04

Your brand

on every kiosk screen

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MODULE 04

Self-Serve Kiosk Ordering

Branded self-order kiosks with a built-in barcode scanner, full item customisation, combos and add-ons, and clear allergen labels at every step. Shorter queues, and guests in full control of their order.

05 / 36 CORE MODULES

MODULE 05 RETENTION

Loyalty Programme

Rewards that bring them back.

A flexible rewards engine, built into your EPOS so rewards are earned and redeemed without friction.

- Points per spend
- Buy-X-get-Y and daily rewards
- One loyalty identity across every site

05

All sites

share one loyalty identity

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MODULE 05

Loyalty Programme

A flexible rewards engine built into the EPOS: points per spend, buy-X-get-Y and daily rewards, and discount cards. One loyalty identity now works across every site you own, so rewards are earned and redeemed without friction.

06 / 36 CORE MODULES

MODULE 06 RETENTION

Promotions

Codes, deals and gift cards.

Create promotion codes and offers, from happy hours to set deals, in a few clicks.

- Percentage or fixed-amount codes
- Happy hour, BOGOF and set deals
- Any code becomes a PDF gift card



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MODULE 06

Promotions

Create percentage or fixed-amount codes, happy hour limits, buy-one-get-one-free offers, category set deals and loyalty free items. Any standard code can become a gift card, emailed to the customer as a PDF.

07 / 36 CORE MODULES

MODULE 07 COMPLIANCE

Compliance & Health & Safety

Ditch the paper due-diligence.

Digital checklists for fridge, freezer, hot-hold and food temperatures, completed on any tablet.

- No app to install
- Name and timestamp on every check
- Searchable audit trail

07

0

apps to install

From £49/month · 24/7/365 support

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MODULE 07

Compliance & Health & Safety

Replace paper due-diligence with digital checklists for fridge, freezer, hot-hold and food temperatures, completed on any tablet with no app to install. Every check is signed off with a name and timestamp in a searchable audit trail.

08 / 36 CORE MODULES

MODULE 08 OPERATIONS

Contract Catering

Every client, their own order form.

Branded online order forms for each corporate client, built from your EPOS product catalogue.

- No separate menu to maintain
- PDF confirmation by email
- Prints straight to the kitchen

1

catalogue for EPOS and every client

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MODULE 08

Contract Catering

Give every corporate client their own branded online order form, built from the same catalogue as your EPOS, so there's no separate menu to maintain. Orders come with a PDF confirmation, land on your order board and print straight to the kitchen.

MODULE 09 SECURITY

Site Security

Tap. Patrol. Proven.

NFC tags at checkpoints around your site. Staff tap their phone at each one on patrol.

- No app required
- Every scan timestamped and photographed
- Email alert if a walk-around is missed

09

NFC

checkpoints around your site

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09 / 36 CORE MODULES

MODULE 09

Site Security

Place NFC tags at checkpoints around your site and staff tap their phone at each one on patrol, with no app required. Every scan is timestamped and photographed, and an email alert goes out if a scheduled walk-around is missed.

10 / 36 CORE MODULES

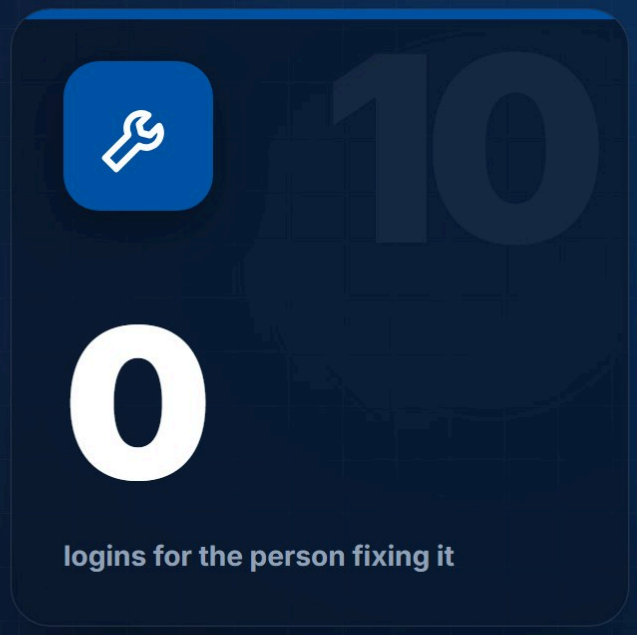
MODULE 10 OPERATIONS

Maintenance

Spot it. Fix it. Prove it.

Turn every walk-around into a tracked job list, from the fault to the fix.

- Faults flagged with photo, note and priority
- Fixed from a phone app with no login
- Every job signed off with proof



Requires the Site Security module.

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MODULE 10

Maintenance

Turn every walk-around into a tracked job list. Staff flag faults with a photo, note and priority, the person responsible fixes them from a phone app with no login, and every job is signed off with proof. Requires Site Security.

11 / 36 CORE MODULES

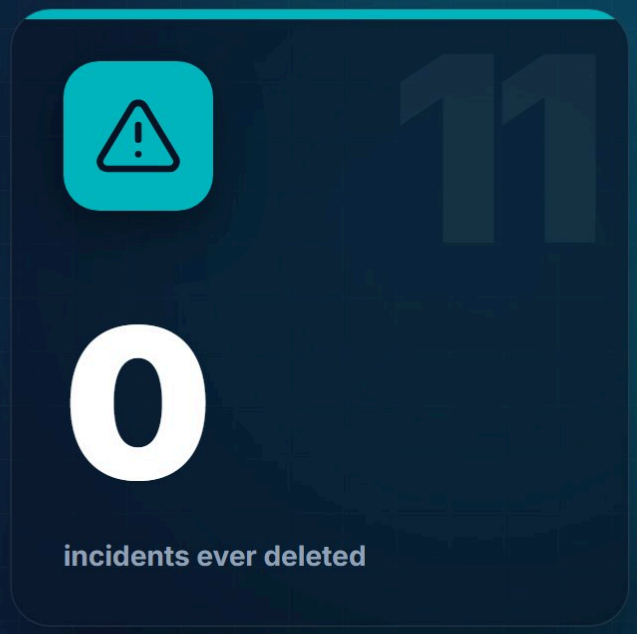
MODULE 11 HEALTH & SAFETY

Incidents

Report it at the scene. Never deleted.

Record accidents and incidents involving staff, customers, contractors and visitors.

- Photos and voice notes from the scene
- Actions and a PDF report
- Nothing is ever deleted



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MODULE 11

Incidents

Record accidents and incidents involving staff, customers, contractors and visitors. Staff report from their own phone with photos and voice notes, managers follow each one through to a PDF report, and nothing is ever deleted.

12 / 36 CORE MODULES

MODULE 12 HR & WORKFORCE

Staff Hours & Rotas

Rotas built. Hours tracked.

Build and publish rotas, and track clock-in and clock-out times right at the EPOS.

- Recurring shift patterns
- Clock in and out at the till
- Holiday requests from any device

12

Clock-in

right at the EPOS terminal

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MODULE 12

Staff Hours & Rotas

Build and publish rotas with recurring shift patterns, and track clock-in and clock-out right at the EPOS. Staff see their schedule and request holiday from any device, and managers can track sickness, all in one platform.

13 / 36 CORE MODULES

MODULE 13 HR & WORKFORCE

Payroll

Hours in. Payslips out.

Pay worked out from each person's hours, authorised by a manager, then emailed as a payslip PDF.

- Bank holiday, holiday and sick pay
- Optional tax, NI and pension
- For EPOS and PMS staff



From £49/month · 24/7/365 support

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MODULE 13

Payroll

Work out each person's pay from their hours, have a manager authorise it, then email a payslip PDF. Built for EPOS and PMS staff, with bank holiday, holiday and sick pay, and optional tax, National Insurance and pension.

14 / 36 CORE MODULES

MODULE 14 OPERATIONS

Running Costs

Know your costs. See your break-even.

Enter the bills that keep the lights on once. HDS adds your sales, staff and stock and shows money in against money out.

- Rent, rates, energy and insurance entered once
- Profit or loss and daily break-even sales
- Included free with the modules it needs

14

Break-even

sales you need each day

From £49/month · 24/7/365 support

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MODULE 14

Running Costs

Enter the bills that keep the lights on, such as rent, rates, energy and insurance, once. HDS adds your sales, staff and stock and shows money in against money out, your profit or loss, the sales you need each day to break even and your staff cost as a percentage of sales. Included free of charge for customers who have the modules it needs.

15 / 36 CORE MODULES

MODULE 15 HR & WORKFORCE

Yearly Calendar

The whole year. One page.

Staff holidays, events and, if you want it, the rota, a month to a row.

- Sickness shows as plain “Away”
- Share it with a link
- Print it as a wall planner

15

12

months on one page

From £49/month · 24/7/365 support

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MODULE 15

Yearly Calendar

The whole year on one page: staff holidays, events and, if you want it, the rota, a month to a row. Sickness shows as a plain "Away" to everyone except managers. Share it with a link or print it as a wall planner.

16 / 36 CORE MODULES

MODULE 16 GUEST EXPERIENCE

Live Chat

Guests message you from their order.

Guests message your team straight from their room-service or table order.

- No app or account needed
- Live staff inbox with an audio alert
- Every conversation kept on record

16

0

apps or accounts needed

From £49/month · 24/7/365 support

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MODULE 16

Live Chat

Guests message your team straight from their room-service or table order, with no app or account needed. Messages land in a live staff inbox with an audio alert, and every conversation is kept on record once resolved.

17 / 36 CORE MODULES

MODULE 17 OPERATIONS

Kitchen & Customer Display Screens

No more lost tickets.

Every order from QR, kiosks, tills, takeaway and delivery companies on one live kitchen screen.

- Split boards for kitchen, bar and takeaway
- Food and drink dockets can print separately
- Order numbers shown to customers on a display

17

One

live board for every order

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 17

Kitchen & Customer Display Screens

Every order from QR and mobile ordering, kiosks, tills, takeaway, delivery companies and contract catering on one live kitchen screen, with Food and Drink tags, printed dockets and a manager code to remove an order. Split the boards so the kitchen, bar, takeaway and catering each see only their own orders, and show customers their order number on a display out front.

18 / 36 CORE MODULES

MODULE 18 INFRASTRUCTURE

Cloud Printing

Print anywhere. No drivers.

Receipts, kitchen dockets and till reports to any printer over Star's own cloud print service.

- No local network, VPN or drivers
- Works across sites
- Flags printers offline or low on paper



From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 18

Cloud Printing

Print receipts, kitchen dockets and till reports to any printer over Star's own cloud print service, with no local network, VPN or drivers, even across sites. Live monitoring flags a printer that's offline or low on paper before it causes a problem.

19 / 36 CORE MODULES

MODULE 19 MARKETING

Digital Signage

Any screen. Your menu board.

Turn any screen with a web browser into a signage player. No proprietary box required.

- Schedule menus and promotions
- Video, slideshows and room booking boards
- One-click emergency broadcast

19

1 click

to broadcast to every screen

From £49/month · 24/7/365 support

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MODULE 19

Digital Signage

Turn any screen with a web browser into a signage player, with no special box needed. Design and schedule menus, promotions and announcements, add video, slideshows and room booking boards, and send a one-click emergency message to every screen.

20 / 36 CORE MODULES

MODULE 20 TEAM COMMUNICATION

Walkie Talkie

Hold to talk. Everyone hears.

Turn staff phones into walkie talkies. Scan a QR code and hold to talk.

- No app to install
- Talk to everyone or one person
- Log a recording as a maintenance issue

20

0

apps to install

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MODULE 20

Walkie Talkie

Turn staff phones into walkie talkies with no app to install. Scan a QR code, hold to talk, and send a voice message to everyone or one person. Tick "Maintenance issue" to log a recording on your maintenance list.

21 / 36 CORE MODULES

MODULE 21 BACK OFFICE

Product Management

Edit once. Live everywhere.

EPOS, self-serve kiosk and mobile ordering all read the same live catalogue.

- Allergen tags and calorie counts
- Staff tiered pricing
- Bulk CSV import and export

1

catalogue for every channel

From £49/month · 24/7/365 support

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MODULE 21

Product Management

Build your categories and products once. EPOS, self-serve kiosk and mobile ordering all read the same live catalogue, with allergen tags, calorie counts, staff tiered pricing and bulk CSV import and export.

22 / 36 CORE MODULES

MODULE 22 SPECIALIST

Golf Courses

From the tee to the 19th hole.

Club catering, pro-shop retail and the on-course experience, all linked to your EPOS and loyalty.

- Online tee-time booking
- Buggy-side ordering
- Gamified scoring and leaderboards

22

Live

game and club leaderboards

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 22

Golf Courses

A specialist module for golf club catering, pro-shop retail and the on-course experience. Online tee-time booking, player registration, buggy-side ordering and gamified scoring with leaderboards, all linked to your EPOS and loyalty.

23 / 36 CORE MODULES

MODULE 23 GUEST EXPERIENCE

Guest Directory

Your hotel guide, on every phone.

A digital compendium on any device via QR code: menus, spa, local guides, WiFi and ordering links.

- Opened with a QR code
- Always up to date
- No app download required

23

QR

opens it on any device

From £49/month · 24/7/365 support

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MODULE 23

Guest Directory

Give hotel guests a digital compendium on any device via QR code. Share menus, spa services, local guides, WiFi details and ordering links, always up to date and with no app to download.

24 / 36 CORE MODULES

MODULE 24 EVENTS

Event Management

Private dining to conferences.

Plan, manage and run events of any scale, linked to your EPOS for billing on the day.

- Set menus and pre-orders
- Deposits and room layouts
- Timeline planning

24

Any

size of event

From £49/month · 24/7/365 support

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MODULE 24

Event Management

Plan and run events of any size, from private dining to conferences. Set menus, pre-orders, deposits, room layouts and timelines are all handled in the platform, and linked to your EPOS for billing on the day.

25 / 36 CORE MODULES

MODULE 25 REVENUE

Ticket Sales & Reservations

Sell tickets. Fill every session.

Sell and reserve tickets from a phone-first booking page, with QR tickets scanned at the door.

- Time slots, family tickets and free events
- Deposits, instalments or pay later
- Door scanning catches used tickets

25

QR

tickets, scanned at the door

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MODULE 25

Ticket Sales & Reservations

Sell and reserve tickets for dinners, tastings, quiz nights, tours and classes from a phone-first booking page. Take payment in full, by deposit or in instalments, or let guests reserve now and pay later, with reminders sent for you. Guests get QR tickets by email and PDF, and you scan them at the door.

26 / 36 CORE MODULES

MODULE 26 ACTIVITIES

Waivers

Every person signs their own.

Digital waivers for climbing, trampolining, soft play and other activities.

- Signed on a phone or at the desk
- Signed PDF emailed to the booker
- Kept as a searchable record

26

0

paper forms

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MODULE 26

Waivers

Digital waivers for climbing, trampolining, soft play and other activities. Each person signs their own on a phone or at the desk, the signed PDF is emailed to the booker, and every waiver is kept as a searchable record.

27 / 36 CORE MODULES

MODULE 27 INSIGHTS

Guest Feedback

Hear it before it's a review.

Capture feedback at the point of experience via QR code, kiosk or receipt prompt.

- Real-time sentiment analysis
- Live dashboard of trends and scores
- Respond before a negative review

27

Real-time

sentiment analysis

From £49/month · 24/7/365 support

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MODULE 27

Guest Feedback

Capture guest feedback at the point of experience by QR code, kiosk or receipt prompt. Sentiment analysis highlights issues in real time, so managers can respond before a guest posts a bad review.

28 / 36 CORE MODULES

MODULE 28 OPERATIONS

Procurement & Stock Control

Know your stock. Guard your margin.

Suppliers, purchase orders from par levels, deliveries and recipe costing in one place.

- Purchase orders emailed to suppliers
- Dish cost and margin from ingredients
- Stock Count by scanning on a phone

28

Margin

on every dish, costed

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MODULE 28

Procurement & Stock Control

Keep your suppliers and their products in one place, raise purchase orders from your par levels and email them to suppliers, and book deliveries in against them with temperature and use-by checks. Cost every dish from its ingredients to see your margin, including your own sauces and prep. Low stock alerts go to your stock controller, and Stock Count lets staff scan a barcode on their phone, see what is in stock and confirm or correct it, with every count recorded.

29 / 36 CORE MODULES

MODULE 29 EDUCATION

Education & Payment Tags

Cashless school dinners.

Each student taps a fob or card at the till to pay from their balance, and parents top up on their phone.

- Monthly, quarterly and annual meal subscriptions
- One account per family in the school's own app
- One list of every student, balance and subscription

29

Tap

a fob or card to pay at the till

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MODULE 29

Education & Payment Tags

Cashless payment tags for schools. Each student taps a fob or card at the till to pay from their balance. Parents top up and buy monthly, quarterly or annual meal subscriptions on their phone, and the school office manages every student, balance and subscription in one list.

30 / 36 CORE MODULES

MODULE 30 PAYMENTS

15+ Ways to Pay

Every way to pay.

Contactless, chip and PIN, mobile wallets, QR, biometric, cash, vouchers, gift cards and more.

- Apple Pay and Google Pay
- Room charging and staff tabs
- Split bills and pre-authorisation

30

15+

ways to take a payment

From £49/month · 24/7/365 support

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MODULE 30

15+ Ways to Pay

Over 15 ways to take a payment or record a transaction: contactless, chip and PIN, Apple Pay and Google Pay, QR, biometric, cash, vouchers, gift cards, loyalty points, room charging, staff tabs, split bills and pre-authorisation.

31 / 36 CORE MODULES

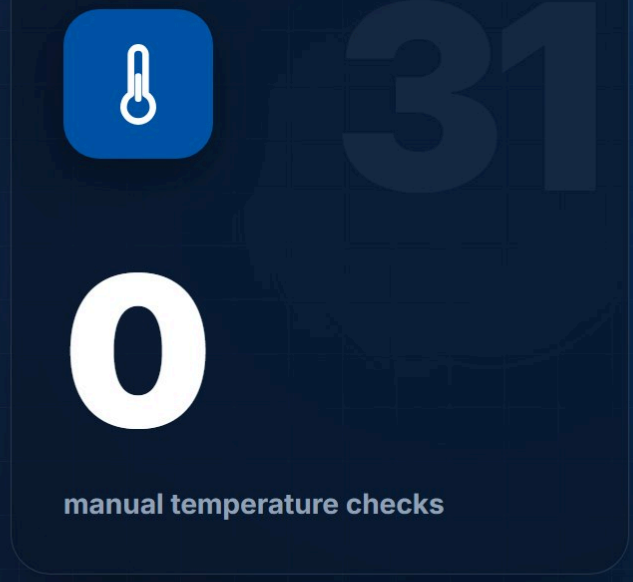
MODULE 31 COMPLIANCE

Cold Storage Monitoring & Alerting

Fridges that speak up.

Temperature sensors on fridges, freezers and cold rooms, with real-time alerts when they drift.

- Real-time out-of-range alerts
- Automated readings for audits
- HACCP-ready reports



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MODULE 31

Cold Storage Monitoring & Alerting

Connect temperature sensors on fridges, freezers and cold rooms. Get real-time alerts when temperatures go out of range, automatic readings for audits and HACCP-ready reports, with no manual checks.

32 / 36 CORE MODULES

MODULE 32 FRONT OF HOUSE

Table Management & Layout

Your whole floor, live.

Design your floor plan visually and manage table status in real time.

- Seat, merge and track covers
- Waiting lists and turn times
- Linked to reservations, tablets and KDS

32

Live

bird's-eye view of the floor

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MODULE 32

Table Management & Layout

Design your floor plan visually and see table status in real time. Seat guests, merge tables, track covers, manage waiting lists and turn times, all linked to reservations, waiter tablets and kitchen screens.

33 / 36 CORE MODULES

MODULE 33 GUEST EXPERIENCE

Table Reservations & OpenTable Integration

OpenTable bookings, straight in.

Take bookings in HDS and sync them with OpenTable in real time.

- Covers pre-populate your floor plan
- Deposit rules and no-show tracking
- Automated confirmations and reminders

33

Real-time

OpenTable sync

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MODULE 33

Table Reservations & OpenTable Integration

Take bookings in HDS and sync them with OpenTable in real time. Covers pre-populate your floor plan, walk-ins sit alongside bookings, and deposits, no-show tracking and automated reminders are all built in.

34 / 36 CORE MODULES

MODULE 34 UNIQUE TO HDS

Google Gemini AI Integration

Ask your EPOS anything.

Google Gemini embedded at the data core of your EPOS.

- Real-time upsell suggestions for staff
- Reporting in plain English
- Automated scheduled reports

34

Gemini

at the heart of your data

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MODULE 34

Google Gemini AI Integration

Google Gemini is built into the heart of the platform's data. It suggests upsells to staff based on live orders, answers reporting questions in plain English, and sends scheduled reports with charts automatically.

35 / 36 CORE MODULES

MODULE 35 SPECIALIST

Club Membership

Members first. Automatically.

One membership framework for club-style modules, currently golf and padel courts.

- Membership tiers and pricing
- Booking windows by membership level
- Automated renewals and monthly billing

35

Auto

renewals and monthly billing

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MODULE 35

Club Membership

One membership framework for club-style venues, currently golf and padel. Set membership tiers and pricing, control booking windows and guest fees by level, and automate renewals and monthly billing from one back office.

36 / 36 CORE MODULES

MODULE 36 SPECIALIST

Padel Courts

Book a court. Climb the ladder.

Live court booking, an EPOS for the bar and café, match results and a club ladder.

- 60- or 90-minute sessions
- Recurring weekly bookings
- Self-updating club ladder

36

60/90

minute court sessions

From £49/month · 24/7/365 support

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MODULE 36

Padel Courts

A specialist module for padel clubs. Live court booking with 60- or 90-minute sessions, recurring weekly bookings, an EPOS for the bar and café, match results and a self-updating club ladder.

HDS
Empowered by innovation

Build your ideal platform.

Tell us about your venue and we'll put together a module recommendation and pricing quote. A real demo on a real system, with no obligation.

PLUS 15+ MORE MODULES, INCLUDING

- Inventory Management
- Takeaway & Delivery
- Spa & Leisure
- Recipe Costing
- Gift Cards & Vouchers
- Click & Collect
- Advanced Reporting
- Multi-site Management
- Allergen Management
- API Integrations

50+
modules in total

£49
per month, from

24/7/365
support from real people

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