HDS
Empowered by innovation

from £49 PER MONTH

PLATFORM GUIDE · 2026

35 modules. One platform.

Every core module in **HDS Cloud Apps**, one page each.
Start with what you need, add more as you grow.



Cloud EPOS & payments · **24/7/365 support**

hdscloudapps.com

01 / 35 CORE MODULES

MODULE 01 CORE · INCLUDED

EPOS — Till Point & Waiter Tablets

Take orders anywhere. Fire them instantly.

Fast, intuitive till software with a dedicated waiter-service view for table-side ordering on any tablet.

- Modern or classic layout
- Waiter view on any tablet
- Table orders fire to the kitchen instantly

01

Any

tablet becomes a waiter pad

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 01

EPOS — Till Point & Waiter Tablets

Our flagship till software gives front-of-house teams a fast, intuitive way to take orders, take payments and manage tables. Choose a modern or classic layout, and use the dedicated waiter view on any tablet. Table orders fire to the kitchen the moment they're placed.

02 / 35 CORE MODULES

MODULE 02 EPOS & PAYMENTS

Android EPOS App

Order and pay. One device.

Run your HDS EPOS on Verifone and Teya Android card terminals.

- Orders and card payments on one device
- Live menu and tabs synced
- Kitchen settings synced from HDS

02

1

device for orders and payments

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 02

Android EPOS App

Run HDS EPOS on Verifone and Teya Android card terminals. Staff take orders and card payments on one device, with the live menu, tabs and kitchen settings synced from HDS Cloud Apps.

03 / 35 CORE MODULES

MODULE 03 GUEST EXPERIENCE

Mobile Ordering

Scan. Order. Done.

Guests scan a QR code and order from their phone at the table, in a hotel room or on the beach.

- QR code ordering, no app to install
- Orders flow straight to kitchen or bar
- Frees staff for the service that matters



From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 03

Mobile Ordering

Guests scan a QR code and order from their own phone, whether they're at a table, in a hotel room or on the beach. Orders go straight to the kitchen or bar, cutting wait times and freeing staff for the service that matters.

04 / 35 CORE MODULES

MODULE 04 AUTOMATION

Self-Serve Kiosk Ordering

Cut the queue. Let guests choose.

Branded self-order kiosks with full item customisation and clear allergen labelling at every step.

- Built-in barcode scanner
- Combos and add-on options
- Allergen labels at every step

04

Your brand

on every kiosk screen

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 04

Self-Serve Kiosk Ordering

Branded self-order kiosks with a built-in barcode scanner, full item customisation, combos and add-ons, and clear allergen labels at every step. Shorter queues, and guests in full control of their order.

05 / 35 CORE MODULES

MODULE 05 RETENTION

Loyalty Programme

Rewards that bring them back.

A flexible rewards engine, built into your EPOS so rewards are earned and redeemed without friction.

- Points per spend
- Buy-X-get-Y and daily rewards
- One loyalty identity across every site

05

All sites

share one loyalty identity

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 05

Loyalty Programme

A flexible rewards engine built into the EPOS: points per spend, buy-X-get-Y and daily rewards, and discount cards. One loyalty identity now works across every site you own, so rewards are earned and redeemed without friction.

06 / 35 CORE MODULES

MODULE 06 RETENTION

Promotions

Codes, deals and gift cards.

Create promotion codes and offers, from happy hours to set deals, in a few clicks.

- Percentage or fixed-amount codes
- Happy hour, BOGOF and set deals
- Any code becomes a PDF gift card



From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 06

Promotions

Create percentage or fixed-amount codes, happy hour limits, buy-one-get-one-free offers, category set deals and loyalty free items. Any standard code can become a gift card, emailed to the customer as a PDF.

07 / 35 CORE MODULES

MODULE 07 COMPLIANCE

Compliance & Health & Safety

Ditch the paper due-diligence.

Digital checklists for fridge, freezer, hot-hold and food temperatures, completed on any tablet.

- No app to install
- Name and timestamp on every check
- Searchable audit trail

07

0

apps to install

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 07

Compliance & Health & Safety

Replace paper due-diligence with digital checklists for fridge, freezer, hot-hold and food temperatures, completed on any tablet with no app to install. Every check is signed off with a name and timestamp in a searchable audit trail.

08 / 35 CORE MODULES

MODULE 08 OPERATIONS

Contract Catering

Every client, their own order form.

Branded online order forms for each corporate client, built from your EPOS product catalogue.

- No separate menu to maintain
- PDF confirmation by email
- Prints straight to the kitchen

1

catalogue for EPOS and every client

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 08

Contract Catering

Give every corporate client their own branded online order form, built from the same catalogue as your EPOS, so there's no separate menu to maintain. Orders come with a PDF confirmation, land on your order board and print straight to the kitchen.

09 / 35 CORE MODULES

MODULE 09 SECURITY

Site Security

Tap. Patrol. Proven.

NFC tags at checkpoints around your site. Staff tap their phone at each one on patrol.

- No app required
- Every scan timestamped and photographed
- Email alert if a walk-around is missed

NFC

checkpoints around your site

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 09

Site Security

Place NFC tags at checkpoints around your site and staff tap their phone at each one on patrol, with no app required. Every scan is timestamped and photographed, and an email alert goes out if a scheduled walk-around is missed.

10 / 35 CORE MODULES

MODULE 10 OPERATIONS

Maintenance

Spot it. Fix it. Prove it.

Turn every walk-around into a tracked job list, from the fault to the fix.

- Faults flagged with photo, note and priority
- Fixed from a phone app with no login
- Every job signed off with proof

10

0

logins for the person fixing it

Requires the Site Security module.

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 10

Maintenance

Turn every walk-around into a tracked job list. Staff flag faults with a photo, note and priority, the person responsible fixes them from a phone app with no login, and every job is signed off with proof. Requires Site Security.

11 / 35 CORE MODULES

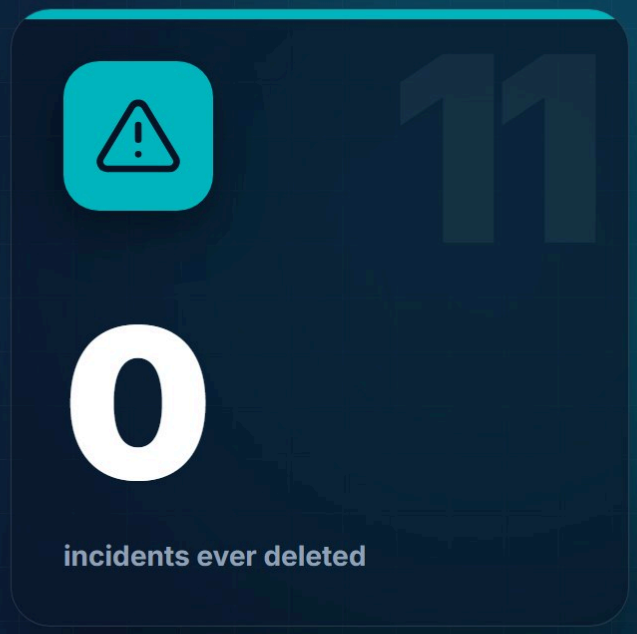
MODULE 11 HEALTH & SAFETY

Incidents

Report it at the scene. Never deleted.

Record accidents and incidents involving staff, customers, contractors and visitors.

- Photos and voice notes from the scene
- Actions and a PDF report
- Nothing is ever deleted



From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 11

Incidents

Record accidents and incidents involving staff, customers, contractors and visitors. Staff report from their own phone with photos and voice notes, managers follow each one through to a PDF report, and nothing is ever deleted.

12 / 35 CORE MODULES

MODULE 12 HR & WORKFORCE

Staff Hours & Rotas

Rotas built. Hours tracked.

Build and publish rotas, and track clock-in and clock-out times right at the EPOS.

- Recurring shift patterns
- Clock in and out at the till
- Holiday requests from any device

12

Clock-in

right at the EPOS terminal

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 12

Staff Hours & Rotas

Build and publish rotas with recurring shift patterns, and track clock-in and clock-out right at the EPOS. Staff see their schedule and request holiday from any device, and managers can track sickness, all in one platform.

13 / 35 CORE MODULES

MODULE 13 HR & WORKFORCE

Payroll

Hours in. Payslips out.

Pay worked out from each person's hours, authorised by a manager, then emailed as a payslip PDF.

- Bank holiday, holiday and sick pay
- Optional tax, NI and pension
- For EPOS and PMS staff

13

PDF

payslips, emailed

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 13

Payroll

Work out each person's pay from their hours, have a manager authorise it, then email a payslip PDF. Built for EPOS and PMS staff, with bank holiday, holiday and sick pay, and optional tax, National Insurance and pension.

14 / 35 CORE MODULES

MODULE 14 HR & WORKFORCE

Yearly Calendar

The whole year. One page.

Staff holidays, events and, if you want it, the rota, a month to a row.

- Sickness shows as plain “Away”
- Share it with a link
- Print it as a wall planner

14

12

months on one page

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 14

Yearly Calendar

The whole year on one page: staff holidays, events and, if you want it, the rota, a month to a row. Sickness shows as a plain "Away" to everyone except managers. Share it with a link or print it as a wall planner.

15 / 35 CORE MODULES

MODULE 15 GUEST EXPERIENCE

Live Chat

Guests message you from their order.

Guests message your team straight from their room-service or table order.

- No app or account needed
- Live staff inbox with an audio alert
- Every conversation kept on record

15

0

apps or accounts needed

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 15

Live Chat

Guests message your team straight from their room-service or table order, with no app or account needed. Messages land in a live staff inbox with an audio alert, and every conversation is kept on record once resolved.

16 / 35 CORE MODULES

MODULE 16 OPERATIONS

Kitchen & Customer Display Screens

No more lost tickets.

Real-time kitchen screens with live order queues, timers and preparation instructions.

- Live order queues and timers
- Customer collection screens
- Less crowding at the counter

16

Live

order queues and timers

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 16

Kitchen & Customer Display Screens

Get rid of paper tickets with real-time kitchen screens showing live order queues, timers and prep instructions. Customer collection screens show order status, so there's less crowding at the counter.

17 / 35 CORE MODULES

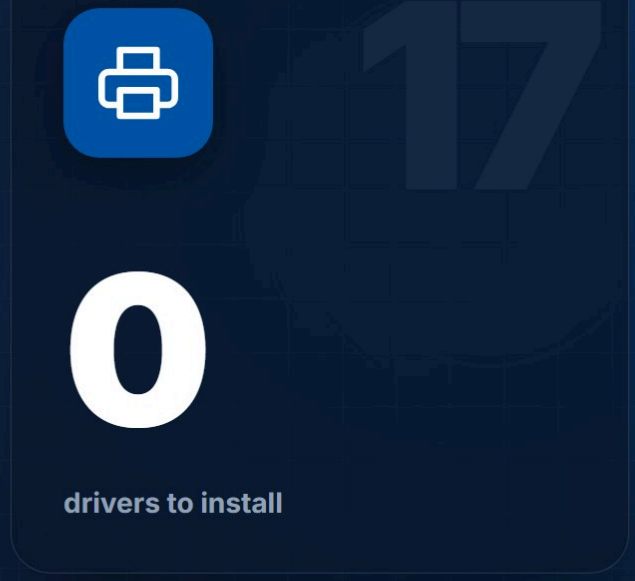
MODULE 17 INFRASTRUCTURE

Cloud Printing

Print anywhere. No drivers.

Receipts, kitchen dockets and till reports to any printer over Star's own cloud print service.

- No local network, VPN or drivers
- Works across sites
- Flags printers offline or low on paper



From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 17

Cloud Printing

Print receipts, kitchen dockets and till reports to any printer over Star's own cloud print service, with no local network, VPN or drivers, even across sites. Live monitoring flags a printer that's offline or low on paper before it causes a problem.

18 / 35 CORE MODULES

MODULE 18 MARKETING

Digital Signage

Any screen. Your menu board.

Turn any screen with a web browser into a signage player. No proprietary box required.

- Schedule menus and promotions
- Video, slideshows and room booking boards
- One-click emergency broadcast

18

1 click

to broadcast to every screen

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 18

Digital Signage

Turn any screen with a web browser into a signage player, with no special box needed. Design and schedule menus, promotions and announcements, add video, slideshows and room booking boards, and send a one-click emergency message to every screen.

19 / 35 CORE MODULES

MODULE 19 TEAM COMMUNICATION

Walkie Talkie

Hold to talk. Everyone hears.

Turn staff phones into walkie talkies. Scan a QR code and hold to talk.

- No app to install
- Talk to everyone or one person
- Log a recording as a maintenance issue

19

0

apps to install

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 19

Walkie Talkie

Turn staff phones into walkie talkies with no app to install. Scan a QR code, hold to talk, and send a voice message to everyone or one person. Tick "Maintenance issue" to log a recording on your maintenance list.

20 / 35 CORE MODULES

MODULE 20 BACK OFFICE

Product Management

Edit once. Live everywhere.

EPOS, self-serve kiosk and mobile ordering all read the same live catalogue.

- Allergen tags and calorie counts
- Staff tiered pricing
- Bulk CSV import and export

20

1

catalogue for every channel

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 20

Product Management

Build your categories and products once. EPOS, self-serve kiosk and mobile ordering all read the same live catalogue, with allergen tags, calorie counts, staff tiered pricing and bulk CSV import and export.

21 / 35 CORE MODULES

MODULE 21 SPECIALIST

Golf Courses

From the tee to the 19th hole.

Club catering, pro-shop retail and the on-course experience, all linked to your EPOS and loyalty.

- Online tee-time booking
- Buggy-side ordering
- Gamified scoring and leaderboards

21

Live

game and club leaderboards

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 21

Golf Courses

A specialist module for golf club catering, pro-shop retail and the on-course experience. Online tee-time booking, player registration, buggy-side ordering and gamified scoring with leaderboards, all linked to your EPOS and loyalty.

22 / 35 CORE MODULES

MODULE 22 GUEST EXPERIENCE

Guest Directory

Your hotel guide, on every phone.

A digital compendium on any device via QR code: menus, spa, local guides, WiFi and ordering links.

- Opened with a QR code
- Always up to date
- No app download required

22

QR

opens it on any device

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 22

Guest Directory

Give hotel guests a digital compendium on any device via QR code. Share menus, spa services, local guides, WiFi details and ordering links, always up to date and with no app to download.

23 / 35 CORE MODULES

MODULE 23 EVENTS

Event Management

Private dining to conferences.

Plan, manage and run events of any scale, linked to your EPOS for billing on the day.

- Set menus and pre-orders
- Deposits and room layouts
- Timeline planning

23

Any

size of event

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 23

Event Management

Plan and run events of any size, from private dining to conferences. Set menus, pre-orders, deposits, room layouts and timelines are all handled in the platform, and linked to your EPOS for billing on the day.

24 / 35 CORE MODULES

MODULE 24 REVENUE

Ticket Sales & Reservations

Sell tickets. Fill every session.

Sell tickets for events, experiences and timed sessions, paid through your chosen provider.

- Deposits, walk-ins and covers
- Automated confirmations and reminders
- Your choice of payment provider

24

Timed

sessions, events and experiences

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 24

Ticket Sales & Reservations

Sell tickets for events, experiences and timed sessions, paid through your chosen provider. Manage table reservations, deposits, walk-ins and covers, with automated confirmation emails and reminders.

25 / 35 CORE MODULES

MODULE 25 ACTIVITIES

Waivers

Every person signs their own.

Digital waivers for climbing, trampolining, soft play and other activities.

- Signed on a phone or at the desk
- Signed PDF emailed to the booker
- Kept as a searchable record

25

0

paper forms

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 25

Waivers

Digital waivers for climbing, trampolining, soft play and other activities. Each person signs their own on a phone or at the desk, the signed PDF is emailed to the booker, and every waiver is kept as a searchable record.

26 / 35 CORE MODULES

MODULE 26 INSIGHTS

Guest Feedback

Hear it before it's a review.

Capture feedback at the point of experience via QR code, kiosk or receipt prompt.

- Real-time sentiment analysis
- Live dashboard of trends and scores
- Respond before a negative review

26

Real-time

sentiment analysis

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 26

Guest Feedback

Capture guest feedback at the point of experience by QR code, kiosk or receipt prompt. Sentiment analysis highlights issues in real time, so managers can respond before a guest posts a bad review.

27 / 35 CORE MODULES

MODULE 27 OPERATIONS

Procurement & Stock Control

Know your stock. Guard your margin.

Raise purchase orders, receive deliveries and track stock levels in real time.

- Automatic reorder points
- Wastage and supplier management
- Cost-of-sales reporting

27

Auto

reorder points

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 27

Procurement & Stock Control

Raise purchase orders, receive deliveries and track stock in real time, with automatic reorder points. Wastage recording, supplier management and cost-of-sales reports give you a clear view of your margins.

28 / 35 CORE MODULES

MODULE 28 EDUCATION

Parent Pay — Education

Cashless school dinners.

Parents top up accounts online. Students pay at the till with biometric ID or a card.

- Full allergen controls
- Spend limits and dietary preferences
- Nutritional reporting

28

Biometric

or card at the till

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 28

Parent Pay — Education

Cashless payments for schools. Parents top up online and students pay at the till with biometric ID or a card. Allergen controls, spend limits, dietary preferences and nutrition reports keep schools compliant and parents informed.

29 / 35 CORE MODULES

MODULE 29 PAYMENTS

15+ Ways to Pay

Every way to pay.

Contactless, chip and PIN, mobile wallets, QR, biometric, cash, vouchers, gift cards and more.

- Apple Pay and Google Pay
- Room charging and staff tabs
- Split bills and pre-authorisation

29

15+

ways to take a payment

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 29

15+ Ways to Pay

Over 15 ways to take a payment or record a transaction: contactless, chip and PIN, Apple Pay and Google Pay, QR, biometric, cash, vouchers, gift cards, loyalty points, room charging, staff tabs, split bills and pre-authorisation.

30 / 35 CORE MODULES

MODULE 30 COMPLIANCE

Cold Storage Monitoring & Alerting

Fridges that speak up.

Temperature sensors on fridges, freezers and cold rooms, with real-time alerts when they drift.

- Real-time out-of-range alerts
- Automated readings for audits
- HACCP-ready reports

30

0

manual temperature checks

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 30

Cold Storage Monitoring & Alerting

Connect temperature sensors on fridges, freezers and cold rooms. Get real-time alerts when temperatures go out of range, automatic readings for audits and HACCP-ready reports, with no manual checks.

31 / 35 CORE MODULES

MODULE 31 FRONT OF HOUSE

Table Management & Layout

Your whole floor, live.

Design your floor plan visually and manage table status in real time.

- Seat, merge and track covers
- Waiting lists and turn times
- Linked to reservations, tablets and KDS

31

Live

bird's-eye view of the floor

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 31

Table Management & Layout

Design your floor plan visually and see table status in real time. Seat guests, merge tables, track covers, manage waiting lists and turn times, all linked to reservations, waiter tablets and kitchen screens.

32 / 35 CORE MODULES

MODULE 32 GUEST EXPERIENCE

Table Reservations & OpenTable

OpenTable bookings, straight in.

Take bookings in HDS and sync them with OpenTable in real time.

- Covers pre-populate your floor plan
- Deposit rules and no-show tracking
- Automated confirmations and reminders

32

Real-time

OpenTable sync

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 32

Table Reservations & OpenTable

Take bookings in HDS and sync them with OpenTable in real time. Covers pre-populate your floor plan, walk-ins sit alongside bookings, and deposits, no-show tracking and automated reminders are all built in.

33 / 35 CORE MODULES

MODULE 33 UNIQUE TO HDS

Google Gemini AI Integration

Ask your EPOS anything.

Google Gemini embedded at the data core of your EPOS.

- Real-time upsell suggestions for staff
- Reporting in plain English
- Automated scheduled reports

33

Gemini

at the heart of your data

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 33

Google Gemini AI Integration

Google Gemini is built into the heart of the platform's data. It suggests upsells to staff based on live orders, answers reporting questions in plain English, and sends scheduled reports with charts automatically.

34 / 35 CORE MODULES

MODULE 34 SPECIALIST

Club Membership

Members first. Automatically.

One membership framework for club-style modules, currently golf and padel courts.

- Membership tiers and pricing
- Booking windows by membership level
- Automated renewals and monthly billing

34

Auto

renewals and monthly billing

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 34

Club Membership

One membership framework for club-style venues, currently golf and padel. Set membership tiers and pricing, control booking windows and guest fees by level, and automate renewals and monthly billing from one back office.

35 / 35 CORE MODULES

MODULE 35 SPECIALIST

Padel Courts

Book a court. Climb the ladder.

Live court booking, an EPOS for the bar and café, match results and a club ladder.

- 60- or 90-minute sessions
- Recurring weekly bookings
- Self-updating club ladder

35

60/90

minute court sessions

From £49/month · 24/7/365 support

hdscloudapps.com/modules

MODULE 35

Padel Courts

A specialist module for padel clubs. Live court booking with 60- or 90-minute sessions, recurring weekly bookings, an EPOS for the bar and café, match results and a self-updating club ladder.

HDS
Empowered by innovation

Build your ideal platform.

Tell us about your venue and we'll put together a module recommendation and pricing quote. A real demo on a real system, with no obligation.

PLUS 15+ MORE MODULES, INCLUDING

- Inventory Management
- Takeaway & Delivery
- Spa & Leisure
- Recipe Costing
- Gift Cards & Vouchers
- Click & Collect
- Advanced Reporting
- Multi-site Management
- Allergen Management
- API Integrations

50+
modules in total

£49
per month, from

24/7/365
support from real people

hdscloudapps.com
07856 435884

Book a free demo →